<u>MPMM-BPMLS; A MULTI PERSPECTIVE META MODEL</u> <u>OF BUSINESS PROCESS MODELING LANGUAGES</u>

<u>NajmehAkbarpour^{*} MohammadrezaHatami^{**} <mark>MajidAboutalebi^{*}</mark></u>

Abstract:

Nowadays, organizationshave the increasing tendency to the use of business processes, thus choosing apropermodeling languageis so important. Several modeling languages have been introducedinindustry and academia, but this issue obstructs to select aproperlanguage. Also, there is a largegapbetweenbusinessprocess modelinglanguages andtheir evaluation. Forqualitative assessment of abusiness process modeling language, acomprehensivemeta-model is needed. Meta-model offers a usefulunderstanding of themodeling.So thatby understandingthebehavior of components ofameta-model canbejudgedamodeling language. The most important feature of a meta-modeliss implicity completeness.Inthisstudy,amulti and perspectivemeta-model of businessprocessmodelinglanguagesis presented.The proposed meta-modelis expressiveanditcan beusedforanaccurateandformalevaluation.

Keywords:Business Process Modeling Languages, Meta Model, BPMN,YAWL, Formal Evaluation

^{*}Department of Computer Engineering, Islamic Azad University, Sari Branch, Sari, Iran

^{**}Department of Industrial Engineering, IranUniversity of Scienceand Technology, Tehran, Iran

1. Introduction

Given thegrowingbusinessprocess modeling languages (BPMLs)inrecent years, anunderstandablemodelof modeling languageis very valuable.So far,severalconceptualmodelsforbusinessprocess modeling languages have been proposed, butmost of themareambiguousand complex[1]. Asin[3] haspointed out, in general the evaluation ofBPMLsisvery difficultfor the following reasons:

- Oftenaprecise and comprehensive descriptionoftheir elementsdoes not exist.
- Elementshavesometimesambiguousmeanings.
- Formostlanguages, there are no comprehensivemeta-models.

To evaluate BPMLs, at first the general concepts of the language and the connection between them shouldbe understood. Also, the different aspects of the language should be considered [2]. The meta-model isincludingthe main conceptsof a language, which is the foundation of a successful evaluation [3]. The main objective of this study is providing acomprehensive meta-model for the BPMLs. In this meta-model, all aspects of BPML shasbeen considered. So it has been called MPMM-BPMLs (Multi Perspective Meta Model of Business Process Modeling Languages). MPMM is so useful and effective to evaluate the BPMLs.

This paper is structured to study, in the next Section, the main concept of meta-model and related works in this field are reviewed. The proposed meta-model will be introduced in Section 3. In section 4, BPMN and YAWL as two of the most well-established and widely-used BPMLs, are reviewed. Finally, conclusions and future work are pointed out in Section 5.

2. Meta Model

A model is a simplifiedrepresentation of a certainrealityfor the given purpose, according to therules of a certain modellinglanguage. In general, the model is an abstraction of reality in the sense that it cannot represent all aspects of reality[19]. A system can be set to display several different models, so that each of these models point to a particular view of the system[9]. Also Hommes in [2] mentioned, meta-mathematical models, or meta-models in short, are models that are used to understand mathematical models themselves. A meta-model is a model that is constructed to understand another model. But the expression "model of a model" is

<u>ISSN: 2249-0558</u>

particularly confusing. So it is better to said, a meta-model is a special kind of model that specifies the abstract syntax of a modeling language [9]. Figure 1 shows the relationship between system, model and meta-model.



Figure 1. The relationship between the system, model and meta-model

So far, several meta-models of BPMLs have been introduced. But most of them are too complex or ambiguous[1]. Also these meta-models are not suitable and useful to evaluate BPMLs [2].

Halpin in [5] provides a meta-model based on the ORM (Object Role Modeling). Nijssen in [6] suggested the Fact Modelingapproach. In this work, NIAM introduced a framework for linguistically oriented to represent objects and the relationship between them. In [2], a comprehensive meta-model called C-Me (Capturing Models for Evaluation) has been introduced. But C-Me focuses more on the syntax of the modeling language rather than the notation used in language. Also this meta- model has low comprehensibility because it is too complex. Eva-Söderströmet al in [4] suggested a meta-model based on What, How, Why, When and Where. But it is not possible to evaluate BPMLs formally based on this meta-model.

The most important feature of meta-model is unambiguity and high comprehensibility, so that can help to better understand the modeling language. The main objective of this study is providing a useful and multi perspective meta-model for BPMLs, so that it could be the basis of formal evaluation.

3. Proposed Meta-Model (MPMM-BPMLs)

This approach presents a multi-perspective meta-model of BPMLs. Business process has different perspectives. To evaluate BPML accurately and formally, all of themodelling

A Monthly Double-Blind Peer Reviewed Refereed Open Access International e-Journal - Included in the International Serial Directories Indexed & Listed at: Ulrich's Periodicals Directory ©, U.S.A., Open J-Gage as well as in Cabell's Directories of Publishing Opportunities, U.S.A. International Journal of Management, IT and Engineering http://www.ijmra.us

JME

language's views should be considered. Also the BPML should be formalized. The following subsections describe the different perspectives in general and the formalization of BPMLs.

3.1. Perspectives of BPMLs

Modellinglanguages havedifferent aspects. To propose a comprehensive meta-model, all of these aspects should be considered. Curtis et al in [20] suggested a framework consists of four perspectives: Functional, Behavioural, Organizational and Informational perspectives. A new perspective of BPMLs is mentioned in [3], because these perspectives cannot capture importantinformation like process goals or measures. The five main perspectives for BPMLs have been introduced as follows:

- Functional Perspective: represents what process elements (Atomic Activities and Sub-Process) are being performed.
- Organizational perspective:represents where and by whom process elements are performed.
- Process perspective: represents when process elements are performed, as well as aspects of how they are performed through feedback loops, iteration, complex decision making conditions, entry and exit criteria, and so on.
- Informational perspective: represents the informational entities produced or manipulated by a process and their relationships.
- Business process context perspective: represents an overview perspective of the process and describes major business process characteristics. This perspective is so useful for people who do not know or do not need to know the process in detail.

These five perspectives can capture all important information of BPMLs. They present different views of people who observe the business process. Since different people will be involved in the process of process modeling, it isimportant to catch different modeling perspectives in order to support communication, strengthen understanding and coordinate co-work. The proposed meta-model considered all of these perspectives, so called multi perspective meta-model of business process modeling languages (MPMM-BPMLs). Figure 2 shows the views of BPMLs.

A Monthly Double-Blind Peer Reviewed Refereed Open Access International e-Journal - Included in the International Serial Directories Indexed & Listed at: Ulrich's Periodicals Directory ©, U.S.A., Open J-Gage as well as in Cabell's Directories of Publishing Opportunities, U.S.A. International Journal of Management, IT and Engineering http://www.ijmra.us

April 2013 JME

Volume 3, Issue 4

<u>ISSN: 2249-0558</u>



Figure 2. Different perspectives of BPMLs

3.2. Formalization of the BPMLs

A BPML is defined as a 3-tupleBPML= <P, O, R>, where:

- P is a set of perspectives;
- O is a set of generic objects;
- R is a set of generic Relationships;

Complexity of the BPMLs: The meta-model's complexity is so important factor in evaluate BPMLs. This criterion in [11] referred as Graphic Parsimony. It is one of the measurement metrics of effectiveness in BPMLs. If the effectiveness of a language is more, then designing a model is done with less effort and time. Also learning the language make easier. The effectiveness of language is more, the resulting models can be created more easily be interpreted as, or more correct interpretations of the model.

Meta-Model's complexity can be calculated as follows [10]:

Complexity = $\sqrt{|0|^2 + |R|^2 + |V|^2}$

MPMM-BPMLs are presented based on <P, O, R>. The symbols used in the proposed model are shown in Table 1.

ISSN: 2249-055

| Symbol | Name | Description |
|------------|----------------|---|
| | Perspective | ThissymbolrepresentstheperspectivesofBPML. |
| \bigcirc | Object | Thissymbolindicates the core objects or class of objects of the BPML. |
| | Relationship | Thissymbolshowshowthe relationship betweentwoclassesof |
| | | objects. |
| 个 | Generalization | Thissymbolrepresentsthe inheritancerelationshipbetweentheobjects. |

Table 1.Summary graphical symbols used in the MPMM-BPMLs

4. Case Study

Business Process Modeling (BPM) has emerged as a dominant technology in current enterprise systems and business solutions, BPM solutions have been prevalent in both industry products and academic prototypes since the late 1990s [12]. Process modeling is a key instrument for the analysis and design of process-aware IS, service-oriented architecture, and web services [13]. In a graph based modeling language, process definition is specified in graphical process models, where activities are represented as nodes, and control flow and data dependencies between activities as arcs. The graphical process models provide explicit specification for process [12]. In this section, BPMN and YAWL as two of the most well-established and widely-used BPMLs, are selected. Then the MPMM of them are provided.

4.1. BPMN

The Business Process Modeling Notation (BPMN) [7] is a graphical standard notation for capturing business processes, especially at the level of domain analysis and high-level system design. BPMN creates a bridge between business process design and implementation [14, 15]. As Michael Havay in [3] mentioned, the main goal of BPMN is to provide an understandable notation for those who are dealing with business processes in various fields.Today, BPMN has become a complex language that is constantly changing. As in recent years, it is presented in variousversions [16, 17].Figure 3 shows the meta-model of BPMN based on MPMM.

A Monthly Double-Blind Peer Reviewed Refereed Open Access International e-Journal - Included in the International Serial Directories Indexed & Listed at: Ulrich's Periodicals Directory ©, U.S.A., Open J-Gage as well as in Cabell's Directories of Publishing Opportunities, U.S.A. International Journal of Management, IT and Engineering http://www.ijmra.us

<u>ISSN: 2249-0558</u>

4.2. YAWL

Given the growing business process modeling languages and workflow languages, a new workflow language called YAWL (Yet Another Workflow Language)[8] was introduced by Wil van der Aalst (Eindhoven University of Technology, the Netherlands) and Arthur terHofstede (Queensland University of Technology, Australia) in 2002. This language was based on the one hand on Petri nets, a well-established concurrency theory with a graphical representation and on the other hand on the well-known Workflow Patterns [18].

The workflow patterns as a benchmark for the suitability of BPMLs. YAWL extends Petri nets with dedicated constructs to deal with some well-known workflow patterns. In general, YAWL is a simple and expressive language that can support many workflow patterns [8].Figure 3 shows the meta-model of YAWL based on MPMM.



Figure 3. The meta-model of BPMN

April 2013



Volume 3, Issue 4

ISSN: 2249-055



Figure 4. The meta-model of YAWL

4.3. Results

According to the results, meta-model of BPMN (MPMM-BPMN) can provide more aspects than meta-model of YAWL (MPMM-YAWL). The MPMM-YAWL cannot view the "Business Process Context Perspective". On the other hand, the complexity of MPMM-BPMN is more than MPMM-YAWL.Therefore BPMN is more difficult to understand and learn. Table 2 shows the complexity of MPMM-BPMN and MPMM-YAWL.

| | Table2.Complexity of MPMM-BPMLs | |
|---|---------------------------------|------------|
| | Language | Complexity |
| Y | BPMN | 35.8 |
| | YAWL | 22.3 |

5. Conclusion

Meta-model is a model of a modeling language that defines the structure, semantics and constraints for BPMLs. A complete meta-model is the foundation of a successful evaluation. In this paper, a comprehensive meta-model of business process modeling languages is introduced. The proposed meta-model is considered all perspectives of BPMLs. Also it designed based on the formalized structure. So MPMM can be the basis of formal evaluation of BPMLs. In future work we are going to provide a formal evaluation of BPMLs based on MPMM.

6. References

- Michele Chinosi, Alberto Trombetta, 2009. Modeling and Validating BPMN Diagrams, IEEE Conference on Commerce and Enterprise Computing.
- Hommes, B.J, 2004. The Evaluation of Business ProcessModeling Techniques, ISBN: 90-9017698-5.
- Beate List, Birgit Korherr,2006. An Evaluation of Conceptual Business Process Modeling Languages, SAC'06, Dijon, France.
- Eva Söderström, BirgerAndersson, Paul Johannesson, Erik Perjons, and BenktWangler,2002.
 Towards a Frameworkfor Comparing Process Modeling Languages, CAISE 2002, LNCS 2348, Springer-Verlag Berlin Heidelberg 2002, pp: 600-611.
- 5. Halpin, T, 2001. Information Modeling and Relational Databases: FromConceptual Analysis to Logical Design, Morgan Kaufmann, SanFransisco.
- 6. Nijssen, G.M, 1976. A gross architecture for the next generation databasemanagement systems, In Proceedings of the IFIP Working Conference onModeling in Data Base Management Systems, North-Holland, Amsterdam.
- OMG, 2011. Business Process Modeling Notation (BPMN) Version2.0, OMG Final Adopted Specification, Object Management Group.
- A.H.M.terHofstede, WilM.P.van der Aalst, Michael Adams, Nick Russel, 2010. Modern Business Process Automation: YAWL and its Support Environment, Springer Heidelberg Dordrecht London New York.
- 9. Gonzalo Génova,2009. Modeling and metamodeling in Model Driven Development, the OMG's MetaModeling Infrastructure, May 2009.
- MattiRossi,SjaakBrinkkemper, 1996. Complexity Metrics for Systems Development Methods And Techniques, Information SystemsElsevier Science Ltd, Vol. 21, No.2, pp: 209-227.

A Monthly Double-Blind Peer Reviewed Refereed Open Access International e-Journal - Included in the International Serial Directories Indexed & Listed at: Ulrich's Periodicals Directory ©, U.S.A., Open J-Gage as well as in Cabell's Directories of Publishing Opportunities, U.S.A. International Journal of Management, IT and Engineering http://www.ijmra.us

IJME

Volume 3, Issue 4

<u>ISSN: 2249-0558</u>

- 11. Kathrin Figl, Jan Mendling, Mark Strembeck, Jan Recker, 2010. On the Cognitive Effectiveness of Routing Symbols in Process Modeling Languages, In Proceedings of the 13th International Conference on Business Information Systems, 3-5 May 2010, Zuse Institute Berlin, Berlin.Copyright 2010 Springer.
- BassamAtiehRajabi, Sai Peck Lee, 2009. Change Management in Business Process Modeling Survey, In Proceeding of International Conference on Information Management and Engineering (ICIME) IEEE, pp: 37-41.
- 13. J. Recker, 2010. Information & Management Explaining Usage of Process Modeling Grammars: Comparing three theoretical models in the study of two grammars, Information & Management, vol. 47, 2010, pp: 316-324.
- Michael Havey,2005. Essential Business Process Modeling, Theory in Practice Series, O'Reilly Media, 2005.
- 15. Jan Recker, 2008. BPMN Modeling-Who, Where, How and Why, BP Trends, 5(3),pp: 1-8.
- 16. H. Fernandez Fernandez, Elias Palacios-Gonzalez, Vicente Garcia-Diaz, B. Cristina Pelayo G-Bustelo, Oscar Sanjuan Martinez, JuanManuel CuevaLovelle,2010. SBPMN — An easier business processmodeling notation for business users, Computer Standards &Interfaces 32 (2010), pp: 18–28.
- 17. NajmehAkbarpour, MajidAboutalebi, AliasgharAhmadikatouli, 2011. SBPMN+: A New Approach to Business Process Modeling, In Proceeding of 6th IEEE Joint International Information Technology and Artificial IntelligenceConferences (ITAIC),pp: 185-189.
- 18. Lachlan Aldred, Lindsay Bradford and Marlon Dumas, Michael Adams, 2010. YAWL User Manual, Version2.1beta, The YAWL Foundation.
- 19. Jeff Rothenberg, 1989. The nature of modeling, Santa Monica, CA, Rand.
- Bill Curtis, Marc I.Kellner, Jim Over, 1992. Process Modeling, Communications of the ACM, Vol. 35, No.9, pp: 75-90.

A Monthly Double-Blind Peer Reviewed Refereed Open Access International e-Journal - Included in the International Serial Directories Indexed & Listed at: Ulrich's Periodicals Directory ©, U.S.A., Open J-Gage as well as in Cabell's Directories of Publishing Opportunities, U.S.A. International Journal of Management, IT and Engineering http://www.ijmra.us